

**NEW YORK STATE DEPARTMENT OF HEALTH – DIVISION OF LONG TERM CARE**  
**Traumatic Brain Injury (TBI) Waiver Program**  
**Regional Resource Development Center (RRDC) Contact List**  
**Effective: 8.10.2022**

<b>Region/County</b>	<b>RRDC Staff &amp; Phone Number</b>	<b>Regional Resource Development Center</b>
<b>Adirondack:</b> Fulton, Montgomery, Saratoga, Washington, Warren, Hamilton, Essex, Franklin and Clinton	<b>Jennifer Shippee, Director of Waiver Programs</b> 518 792-3537 x1112 <a href="mailto:jenniferS@sailhelps.org">jenniferS@sailhelps.org</a> <b>Nicole LaFond, Lead RRDS</b> 518-792-3537 x1113 <a href="mailto:nlafondwaiver@gmail.com">nlafondwaiver@gmail.com</a> <b>Janet Nolin, RRDS</b> 518-792-3537 x1115 <a href="mailto:JanetN@Sailhelps.org">JanetN@Sailhelps.org</a> <b>Steve Briggs, RRDS</b> 518-792-3537 x 1111 <a href="mailto:SteveB@sailhelps.org">SteveB@sailhelps.org</a> <b>Cynthia Mitchell, NE</b> 518-792-3537 x 1119 <a href="mailto:CynthiaM@sailhelps.org">CynthiaM@sailhelps.org</a> <b>Barbara Potvin</b> 518-792-3537ext 1102 <a href="mailto:BarbaraP@sailhelps.org">BarbaraP@sailhelps.org</a>	<b>Glens Falls Independent Living Center d/b/a Southern Adirondack Independent Living (SAIL)</b>  71 Glenwood Avenue Queensbury, NY 12804  <b>518-792-3537</b> <b>518-792-0979 (Fax)</b> <a href="http://www.sailhelps.org">www.sailhelps.org</a>
<b>Binghamton/Southern Tier:</b> Broome, Steuben, Schuyler, Tioga, Delaware, Tompkins, Cortland, Chenango, Cayuga, Chemung, Allegany and Otsego	<b>Belinda Turck, Lead RRDS</b> <a href="mailto:belindat@stic-cil.org">belindat@stic-cil.org</a> <b>Ellen Rury NE/RRDS (part time)</b> <b>Cortney Medovich, ARRDS</b> <b>Valerie Soderstrom, RRDS</b> <b>Heather Quigley, RRDS</b> <a href="mailto:tbiresource@stic-cil.org">tbiresource@stic-cil.org</a>	<b>Southern Tier Independence Center (STIC)</b>  135 East Frederick St. Binghamton, NY 13904  <b>607-724-2111</b> <b>607-772-3609 (Fax)</b> <a href="http://www.stic-cil.org">www.stic-cil.org</a>
<b>Buffalo Region:</b> Erie, Chautauqua, Wyoming, Orleans, Cattaraugus and Niagara	<b>Ronald Fernandez, Director/RRDS</b> <b>Carolyn Isbrandt, Lead RRDS</b> <b>Dianna Walkowski, RRDS</b> <b>Mia Rich, RRDS</b> <b>Jessica Werner, ARRDS</b> <b>Angelica Rochford ARRDS</b> <a href="mailto:tbiwaiver@HeadwayofWNY.org">tbiwaiver@HeadwayofWNY.org</a>	<b>Headway of Western New York, Inc.</b>  2635 Delaware Avenue, Suite E Buffalo, NY 14216  <b>716-408-3120</b> <b>716-882-1289</b> <a href="http://www.headwayofwny.org">www.headwayofwny.org</a>
<b>Capital:</b> Albany, Schenectady, Greene, Rensselaer, Schoharie and Columbia	<b>Robert Korotitsch, Lead RRDS</b> 518-386-3587 <a href="mailto:robert.korotitsch@sphp.com">robert.korotitsch@sphp.com</a> <b>Melissa Brinkman, ARRDS</b> 518-386-3556 <a href="mailto:Melissa.brinkman@sphp.com">Melissa.brinkman@sphp.com</a> <b>Megan Zimdars, ARRDS</b> 518-386-3576 <a href="mailto:Megan.Shields@sphp.com">Megan.Shields@sphp.com</a> <b>Patsy Martinek, RN/NE/RRDS</b> 518-386-3589 <a href="mailto:Patricia.Martinek@sphp.com">Patricia.Martinek@sphp.com</a> <b>Rachel Paparella, Admin</b> 518-382-4559 <a href="mailto:Rachel.Paparella@sphp.com">Rachel.Paparella@sphp.com</a> <b>Elizabeth Reiter, NE ARRDS</b>	<b>Sunnyview Rehabilitation Hospital</b>  1270 Belmont Avenue Schenectady, NY 12308  <b>518-382-4559</b> <b>518-386-3519 (Fax)</b>  <a href="http://www.sunnyview.org">www.sunnyview.org</a>

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	<p>518-386-3555  <a href="mailto:Elizabeth.Reiter@sphp.com">Elizabeth.Reiter@sphp.com</a>  <b>Jennifer Bruce NE/ARRDS</b>  518-386-3586  <a href="mailto:jennifer.bruce2@sphp.com">jennifer.bruce2@sphp.com</a></p>	
<p><b>Long Island:</b>  Nassau and Suffolk</p>	<p><b>Dawn Nodar, Lead RRDS x108</b>  <a href="mailto:dnodar@siloinc.org">dnodar@siloinc.org</a>  <b>Kelly Koerner, Assistant Director x114</b>  <a href="mailto:kkoerner@siloinc.org">kkoerner@siloinc.org</a>  <b>Kathryn Clark, RRDS x101</b>  <a href="mailto:kclark@siloinc.org">kclark@siloinc.org</a>  <b>Audra Messineo, RRDS</b>  <a href="mailto:amessineo@siloinc.org">amessineo@siloinc.org</a>, ext. 115  <b>Samea Husein, Administrative Assistant</b>  <a href="mailto:shusein@siloinc.org">shusein@siloinc.org</a>, ext. 137  <b>Amara Sadar, NE</b>  <a href="mailto:asadar@siloinc.org">asadar@siloinc.org</a>  <b>Nancy Speller (Ext. 129)</b>  <a href="mailto:nspeller@siloinc.org">nspeller@siloinc.org</a>  <b>Chelsea Maj (Ext. 110)</b>  <a href="mailto:cmaj@siloinc.org">cmaj@siloinc.org</a></p>	<p><b>Self Initiated Living Options, Inc.</b>  <b>(Suffolk Independent Living Organization (SILO))</b></p> <p>3253 Route 112, Building 10  Medford, NY 11763</p> <p><b>631-320-1662</b>  <b>631-320-1664 (Fax)</b>  <a href="mailto:info@siloinc.org">info@siloinc.org</a></p>
<p><b>Lower Hudson:</b>  Dutchess, Orange, Putnam,  Rockland, Sullivan, Ulster  and Westchester</p>	<p><b>Margaret Nunziato, Executive Director x1112</b>  <a href="mailto:MNunziato@wilc.org">MNunziato@wilc.org</a>  <b>Lisa Howard, Lead RRDS &amp; Housing x1127</b>  <a href="mailto:LHoward@wilc.org">LHoward@wilc.org</a>  <b>Jeanette Dickerson, NE x1121</b>  <a href="mailto:jdickerson@wilc.org">jdickerson@wilc.org</a>  <b>Barbara Cleary, NE</b>  <a href="mailto:bcleary@wilc.org">bcleary@wilc.org</a>  <b>Marissa Segelbacher RRDS x1123</b>  <a href="mailto:msegelbacher@wilc.org">msegelbacher@wilc.org</a>  <b>Tana Davila-Zayas, RRDS x1128</b>  <a href="mailto:tdavilazayas@wilc.org">tdavilazayas@wilc.org</a>  <b>Bianca Prevosto, Admin/Referral x1130</b>  <a href="mailto:bprevosto@wilc.org">bprevosto@wilc.org</a>  <b>Kristen Mulroe, RRDS_x 1136</b>  <a href="mailto:kmulroe@wilc.org">kmulroe@wilc.org</a>  <b>Kimi McCarthy, Intake</b>  <a href="mailto:kmccarthy@wilc.org">kmccarthy@wilc.org</a></p>	<p><b>Westchester Independent Living Center (WILC)</b>  10 County Center Road  White Plains, NY 10607</p> <p><b>914-682-3926 (Westchester Office)</b>  <b>914-682-8518 (Westchester Fax)</b>  <a href="http://www.wilc.org">www.wilc.org</a></p> <p><b>Putnam Independent Living Services</b>  1441 Route 22 Suite 204  Brewster, NY 10509</p> <p><b>*845-228-7457 (Putnam Office)</b>  <b>*845-228-7460 (Putnam Fax)</b>  <a href="http://www.putnamils.org">www.putnamils.org</a></p>

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<p><b>New York City:</b>  New York, Bronx, Kings,  Queens and Richmond</p>	<p><b>Margaret Nunziato, Executive Director</b>  845-228-7457 x 1112  <a href="mailto:MNunziato@wilc.org">MNunziato@wilc.org</a>  <b>Janine Monroe, Lead RRDS</b>  <a href="mailto:jmonroe@wilc.org">jmonroe@wilc.org</a>  <b>Carmen Colon, RRDS</b>  <a href="mailto:ccolon@wilc.org">ccolon@wilc.org</a>  <b>Nachelle Chapman, RRDS</b>  <a href="mailto:nchapman@wilc.org">nchapman@wilc.org</a>  <b>Yasharae Pierre, NE</b>  <a href="mailto:ypierre@wilc.org">ypierre@wilc.org</a>  <b>Janice Bottiglieri, Lead NE</b>  <a href="mailto:jbottiglieri@wilc.org">jbottiglieri@wilc.org</a>  <b>Susan Swartz, QA</b>  <a href="mailto:sswartz@wilc.org">sswartz@wilc.org</a>  <b>Christina Pisanti, Housing</b>  <a href="mailto:cpisanti@wilc.org">cpisanti@wilc.org</a>  <b>Barbara Quintana, SRI</b>  <a href="mailto:bquintana@wilc.org">bquintana@wilc.org</a>  <b>Jessica Noble, Intake/Housing</b>  <a href="mailto:jnoble@wilc.org">jnoble@wilc.org</a></p>	<p><b>NYC- Westchester Independent Living Center (WILC)</b></p> <p>10 County Center Road  White Plains, NY 10607</p> <p><b>718-816-3555</b>  <b>718-816-3560 (Fax)</b></p> <p><a href="http://www.wilc.org">www.wilc.org</a></p>
<p><b>Rochester Region:</b>  Monroe, Wayne, Ontario,  Seneca, Genesee, Livingston  and Yates</p>	<p><b>Katie Lopez, RRDC Director</b>  585-368-3833  <a href="mailto:Katie.Lopez@Rochesterregional.org">Katie.Lopez@Rochesterregional.org</a>  <b>Kristen Ryan, Lead RRDS &amp; Housing</b>  585-368-3561  <a href="mailto:Kristen.ryan@Rochesterregional.org">Kristen.ryan@Rochesterregional.org</a>  <b>Jane Chilek, RRDC NE</b>  (585) 368-3314  <a href="mailto:Jane.chilek@rochesterregional.org">Jane.chilek@rochesterregional.org</a>  <b>Sue Devos, NE/RRDS</b>  585-368-3356  <a href="mailto:Sue.devos@rochesterregional.org">Sue.devos@rochesterregional.org</a>  <b>Racquel Colon-Hicks, QA/ Training Specialist</b>  585-368-3766  <a href="mailto:racquel.colon-hicks@rochesterregional.org">racquel.colon-hicks@rochesterregional.org</a>  <b>Shameeha Tisdale, RRDS</b>  585-368-3364  <a href="mailto:Shameeha.tisdale@rochesterregional.org">Shameeha.tisdale@rochesterregional.org</a></p>	<p><b>Rochester Regional Health  Unity St. Mary's Campus</b></p> <p>89 Genesee Street  Rochester, NY 14611</p> <p><b>585-368-3766</b>  <b>585-368-3567 (Fax)</b></p> <p><a href="http://www.rochesterregional.org">www.rochesterregional.org</a></p>

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<p><b>Syracuse:</b>  Onondaga, Madison,  Herkimer, Oneida, Oswego,  Lewis, Jefferson and  St. Lawrence</p>	<p><b>Bridget O’Hara, Assistant Director LTC Programs</b>  315-671-2979  <a href="mailto:bohara@ariseinc.org">bohara@ariseinc.org</a>  <b>Maria Musumeci, Lead RRDS</b>  315-671-3097  <a href="mailto:mmusumeci@ariseinc.org">mmusumeci@ariseinc.org</a>  <b>Sara Johnson, RRDS</b>  315-671-3084  <a href="mailto:sjohnson@ariseinc.org">sjohnson@ariseinc.org</a>  <b>Chelsea Vitale, NHTD/TBI QMS</b>  315-671-2980  <a href="mailto:chelsea.vitale@ariseinc.org">chelsea.vitale@ariseinc.org</a>  <b>Nancy Pirro, NE/RRDS</b>  315-671-2911  <a href="mailto:npirro@ariseinc.org">npirro@ariseinc.org</a>  <b>Stacey Crego, NHTD/TBI RRDS</b>  315-671-2623  <a href="mailto:scrego@ariseinc.org">scrego@ariseinc.org</a></p>	<p><b>ARISE Child and Family Service, Inc.</b>   635 James Street  Syracuse, NY 13203   <b>315-472-3171</b>  <b>315-671-2936 (Fax)</b>   <a href="http://www.ariseinc.org">www.ariseinc.org</a></p>
<p><b>NYSDOH Waiver Unit</b></p>	<p><b>NYSDOH TBI Program</b>  518-474-5271   Email: <a href="mailto:tbi@health.ny.gov">tbi@health.ny.gov</a></p>	<p><b>New York State Department of Health</b>  <b>Office of Health Insurance Programs</b>  <b>One Commerce Plaza</b>  <b>99 Washington Avenue, Room 1620</b>  <b>Albany, NY 12210</b></p>