

NEW YORK STATE DEPARTMENT OF HEALTH – DIVISION OF LONG TERM CARE

Nursing Home Transition and Diversion (NHTD) Waiver Program

Regional Resource Development Center (RRDC) Contact List

Effective 8.10.2022

Region/County	RRDC Staff & Phone Number	Regional Resource Development Center
<p>Adirondack: Fulton, Montgomery, Saratoga, Washington, Warren, Hamilton, Essex, Franklin, and Clinton</p>	<p>Jennifer Shippee, Dir. of Waiver Programs (518) 792-3537 x1112 jenniferS@sailhelps.org Amanda Kostyk, Lead RRDS (OUT until 1/1/2023) (518) 792-3537 x1117 amandak@sailhelps.org Janet Nolin, RRDS (518) 792-3537 x1115 JanetN@sailhelps.org Steve Briggs, RRDS (518) 792-3537 x 1111 SteveB@sailhelps.org Cynthia Mitchell, NE (518) 792-3537 x 1119 CynthiaM@sailhelps.org Barbara Potvin 518-792-3537ext 1102 BarbaraP@sailhelps.org</p>	<p>Glens Falls Independent Living Center d/b/a Southern Adirondack Independent Living (SAIL) 71 Glenwood Avenue Queensbury, NY 12804 (518) 792-3537 (518) 792-0979 (Fax) www.sailhelps.org</p>
<p>Binghamton/Southern Tier: Broome, Steuben, Schuyler, Tioga, Delaware, Tompkins, Cortland, Chenango, Cayuga, Chemung, Allegany, and Otsego</p>	<p>Laura Hulbert, Lead RRDS laurao@stic-cil.org Ellen Rury, NE/RRDS Pamela Lounsberry, RRDS Lori Wilmont, RRDS Belynda Raminger, ARRDS Kathleen Hogan, NE nhtd@stic-cil.org</p>	<p>Southern Tier Independence Center (STIC) 135 East Frederick Street Binghamton, NY 13904 (607) 724-2111 (607) 772-3617 (Fax) www.stic-cil.org</p>
<p>Buffalo: Erie, Chautauqua, Cattaraugus, Wyoming, Orleans, and Niagara</p>	<p>Ronald Fernandez, Director/RRDS Shawniece Baillie, Lead RRDS Jessica Werner, ARRDS Dianna Walkowski, RRDS Mia Rich RRDS Angelica Rochford ARRDS nhtdwaiver@headwayofwny.org</p>	<p>Headway of Western New York, Inc. 2635 Delaware Ave., Suite E Buffalo, NY 14216 (716) 408-3120 (716) 817-2530 (Fax) www.headwayofwny.org</p>
<p>Capital: Albany, Schenectady, Greene, Rensselaer, Schoharie, and Columbia</p>	<p>Wendy Tracy, NE/Lead RRDS (518) 386-3588 wendy.tracy@sphp.com Katie Daley, ARRDS (518) 386-3586 Katie.herlihy@sphp.com Melissa Brinkman (518) 386-3556 Melissa.brinkman@sphp.com Patsy Martinek, NE/RRDS (518) 386-3589 Patricia.Martinek@sphp.com Elizabeth Reiter, NE ARRDS 518-386-3555 Elizabeth.Reiter@sphp.com</p>	<p>Sunnyview Rehabilitation Hospital 1270 Belmont Avenue Schenectady, NY 12308 (518) 382-4559 (518) 386-3519 (Fax) www.sunnyview.org</p>

<p>Long Island: Nassau and Suffolk</p>	<p>Brianna Albano, Regional Director x109 balbano@siloinc.org Kelly Koerner, RRDC Assistant Director x114 kkoerner@siloinc.org Karina Renaldo, RRDS x128 krenaldo@siloinc.org, Ryan Criscione, RRDS x154 rcriscione@siloinc.org Judith Wieber, Part-time Admin Asst. x110 jwieber@siloinc.org Audra Messineo, RRDS x115 amessineo@siloinc.org, Naima Sadar, Administrative Assistant x127 nsadar@siloinc.org Amara Sadar, NE x106 asadar@siloinc.org Nancy Speller (Ext. 129) nspeller@siloinc.org Chelsea Maj (Ext. 110) cmaj@siloinc.org</p>	<p>Self Initiated Living Options, Inc. (Suffolk Independent Living Organization (SILO))</p> <p>3253 Route 112, Building 10 Medford, NY 11763</p> <p>(631) 320-1662 OR (631) 880-7929 (631) 320-1664 (Fax)</p> <p>www.siloinc.org</p>
<p>Lower Hudson Valley: Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster and Westchester</p>	<p>Margaret Nunziato, Executive Director x1112 mnunziato@wilc.org Kara Torrisi, Lead RRDS x1122 ktorrisi@wilc.org Mia Buechelmaier, RRDS x 1114 mbuechelmaier@wilc.org Jeanette Dickerson, NE x1121 jdickerson@wilc.org Barbara Cleary, NE bcleary@wilc.org Angela Gentile, ARRDS x1101 agentile@wilc.org Kristen Mulroe, RRDS x 1136 kmulroe@wilc.org Bianca Prevosto, Admin Assistant x1130 bprevosto@wilc.org Kimi McCarthy, Intake kmccarthy@wilc.org</p>	<p>Westchester Independent Living Center (WILC)</p> <p>10 County Center Road White Plains, NY 10607</p> <p>914-682-3926 (Westchester Office) 914-682-8518 (Westchester Fax) www.wilc.org</p> <p>Putnam Independent Living Services 1441 Route 22 Suite 204 Brewster, NY 10509</p> <p>*845-228-7457 (Putnam Office) *845-228-7460 (Putnam Fax) www.putnamils.org</p>
<p>New York City: New York, Kings, Richmond, Bronx, Queens</p>	<p>Margaret Nunziato, Executive Director (845) 228-7457 ext.1112 mnunziato@wilc.org Michelle Dattilo, Lead RRDS mdattilo@wilc.org Janice Bottiglieri, Lead NE jbottiglieri@wilc.org Yasharae Pierre, NE ypierre@wilc.org Susan Swartz, QA sswartz@wilc.org Alicia Price-Blanks, RRDS apriceblanks@wilc.org Lois Weinberg, RRDS lweinberg@wilc.org Roli Omaghomi, NHTD RRDS romaghomi@wilc.org Juliann Suquisupa, Intake RRDS Jsuquisupa@wilc.org Christina Pisanti, RRDS/Housing cpisanti@wilc.org Barbara Quintana, SRI bquintana@wilc.org</p>	<p>NYC- Westchester Independent Living Center (WILC)</p> <p>10 County Center Road White Plains, NY 10607</p> <p>(718) 816-3555 (718) 816-3560 (Fax)</p> <p>www.wilc.org</p>

	<p>Jessica Noble, Intake/Housing jnoble@wilc.org</p> <p>Danielle Montgomery, Adm./Referral dmontgomery@wilc.org</p> <p>Sephora Jean-Leger, SC forms sjeanleger@wilc.org 914-200-2791</p>	
<p>Rochester: Monroe, Wayne, Ontario, Seneca, Genesee, Livingston, and Yates</p>	<p>Katie Lopez, RRDC Director (585) 368-3833 Katie.lopez@rochesterregional.org</p> <p>Arlyne Euchi, Lead RRDS, Housing (585) 368-3562 Arlyne.euchi@rochesterregional.org</p> <p>Jane Chilek, RRDC NE (585) 368-3314 Jane.chilek@rochesterregional.org</p> <p>Racquel Colon-Hicks, QA Training Specialist (585)368-3766 racquel.colon-hicks@rochesterregional.org</p> <p>Anastacia Parker, RRDS (585) 368-3564 Anastacia.parker@rochesterregional.org</p>	<p>Rochester Regional Health Unity St. Mary’s Campus</p> <p>89 Genesee Street Rochester, NY 14611</p> <p>(585) 368-3833 (585) 368-3567 (Fax)</p> <p>www.rochesterregional.org</p>
<p>Syracuse: Onondaga, Madison, Herkimer, Oneida, Oswego, Lewis, Jefferson, and St. Lawrence</p>	<p>Bridget O’Hara, Assistant Director of LTC Programs (315) 671-2979 bohara@ariseinc.org</p> <p>Peggy Borchers, NE/Lead RRDS (Last Day 8/24/2022) (315) 671-4655 pborchers@ariseinc.org</p> <p>Nicole Petrie, RRDS (315) 671-2624 npetrie@ariseinc.org</p> <p>Stacy Crego, NHTD/TBI RRDS (315) 671-2623 scrego@ariseinc.org</p> <p>Chelsea Vitale, NHTD/TBI QMS (New lead starting 8/24/2022) (315) 671-2980 chelsea.vitale@ariseinc.org</p> <p>Amanda Reed, ARRD (315) 671-2972 areed@ariseinc.org</p>	<p>ARISE Child and Family Service, Inc.</p> <p>635 James Street Syracuse, NY 13203</p> <p>315-472-3171 315-671-2936 (Fax)</p> <p>www.ariseinc.org</p>
<p>NYSDOH Waiver Unit</p>	<p>NYSDOH NHTD Program 518-474-5271</p> <p>Email: nhtdwaiver@health.ny.gov</p>	<p>New York State Department of Health Office of Health Insurance Programs One Commerce Plaza 99 Washington Avenue, Room 1620 Albany, NY 12210</p>
<p>Nursing Home Complaints</p>	<p>Nursing Home Complaint Hotline: 1-888-201-4563 https://www.health.ny.gov/facilities/nursing/complaints.htm</p> <p>Nursing Home Complaint form: https://apps.health.ny.gov/surveyd8/nursing-home-complaint-form</p>	
<p>Home Care Agencies and Hospice Complaints</p>	<p>Home Health Hotline: 1-800-628-5972</p> <p>Email: homecare@health.ny.gov</p>	<p>Complaints and incidents for home care agencies and hospices in New York State can be directed to the Home Health Hotline, available 24 hours per day, seven days per</p>

		week or e-mail homecare@health.ny.gov with the nature of the complaint.
NHTD Waiver Program Website	https://www.health.ny.gov/facilities/long_term_care/nhtd/	
NHTD Waiver Program Manual	https://www.health.ny.gov/facilities/long_term_care/nhtd/reference/index.htm	