

# Coalition Surge Test (CST) and Interoperable Communications Drill (IOC)

Pat Anders
Katharine Logan
Office of Health Emergency Preparedness

### **Real-Life Events**



# St John's Regional Medical Center May 2011

6 deaths in hospital

 183 patients evacuated in 90 minutes

 161 deaths in overall event





# Superstorm Sandy October, 2012



 6,300 patients from 37 healthcare facilities evacuated

 43 deaths, tens of thousands injured 3 weeks after Sandy,
 4 NYC hospitals
 remained closed





# Boston Marathon April, 2013

#### Boston Children's Hospital

8 injuries, ranging from good to serious conditions No children in critical condition Ages range from 2 to 15 years old

Source: Reuters

#### **Brigham and Women's Hospital**

31 injuries

 $\boldsymbol{9}$  in critical condition, one with "life-threatening" injuries

Source: ABC News

#### **Massachusetts General Hospital**

29 injuries 8 in critical condition Several amputations Source: The Daily Beast

#### **Beth Israel Deaconess Medical Center**

24 injuries, 7 released as of Tuesday morning 4 in critical condition, 13 in serious condition Source: CBS News

#### **Tufts Medical Center**

9 injuries

Source: ABC News



## Pulse Nightclub Shootings June 2016



- 44 injured to
   Orlando Regional
   Medical Center
- 12 Florida Hospital Orlando



- 50 died in the Pulse shootings, surpassing the previous high of 33 dead in 2007 when a gunman went on a rampage at Virginia Tech college.
- 2013 killings at Sandy Hook Elementary School in Newtown, Conn., left 28 people dead and one injured.
- Mass shooting in San Bernardino, Calif. In December, 2015 left 14 dead and 21 wounded
- In November, 2015, a coordinated series of attacks in Paris, including slayings at the packed Bataclan nightclub during a performance by Eagles of Death Metal, left 130 people dead.



## **Coalition Surge Test**



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#### Goals of the CST

- The CST is an annual requirement for coalitions beginning in BP1.
- The CST is a low- to no-notice exercise.
  - Ensures that HEPCs can transition quickly and efficiently into "disaster mode"
  - Helps provide a more realistic picture of readiness than pre-announced exercises
  - HEPCs will not know the exact date and time, and hospitals will not know whether they are an evacuating or receiving facility
- The CST is designed to be challenging.
  - More helpful in long run to struggle with a challenging exercise than an easier one
  - Need to identify # of beds that can be made available, determine patient placement, match beds to those patients, and identify the transportation resources appropriate for the patients

#### Goals of the CST

- The CST is intended to enhance health care system response readiness.
  - Tests:
    - Functional surge capacity and identifies gaps in surge planning
    - Ability to perform the tasks with existing on-site staff without excessive guidance or prompting
    - If evacuating facility knows who to contact in evacuation scenario, and ability to reach partners on a moment's notice
- The CST tests the overall health care system response.
  - Simulates an evacuation, but can demonstrate:
    - Emergency Operations Coordination;
    - Medical Surge Capacity;
    - Information Sharing



### **Benefits of the CST**



### Benefits of Exercising with the CST

- Coalition Surge Test will encourage:
  - Increased collaboration, cooperation, and communication
  - Enhancement of preparedness at the facility level
  - Increased engagement at coalition level, as well as at individual healthcare facility level
  - Low / no-notice requirement benefits the Coalition in preparing for unexpected events





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## So - How Will This Happen?



#### How will this all happen?

- Overview of CST
  - Tests Coalition's ability to:
    - Find clinically appropriate beds for evacuating hospital patients with the assistance of other coalition members
    - Uses a simulated evacuation (no actual patient movement) of up to 3 hospitals
      - Evacuating facilities (representing 20% of a Health Care Coalition's acute-care bed capacity) enlist the help of other coalition members to find safe destinations for their patients and arrange transportation.
        - » i.e., if the Regional Coalition total acute-care bed capacity is 2,000 beds, then the simulated evacuation would be placement of 400 patients (20%)

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#### How will this all happen?

- Overview of CST
  - Tests Coalition's ability to:
    - Communicate & coordinate with medically appropriate transportation
    - Identify the appropriate disposition for each patient (home with no services, home with home care, nursing home, another acute care hospital)
    - Identify essential elements of information that helps inform situational awareness among HEPC members and partners

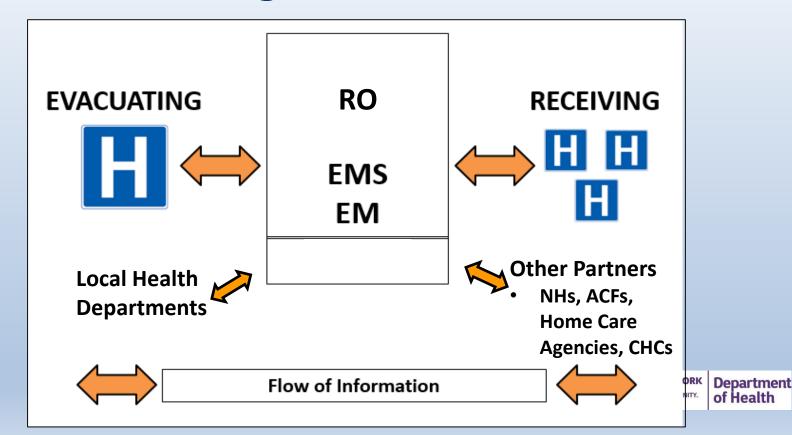
#### How will this all happen?

- Overview of CST
  - Tests Coalition's ability to:
    - Respond to a LOW Notice exercise within a two week window
    - Focuses on the following patients for evacuation
      - Long-term care (e.g., rehab hospital unit)
      - Pediatric
      - General med/surge
      - ICU– Labor and Delivery

- NICU



#### **Information Sharing for Situational Awareness**



### **Tools You Will Need**



### **Interoperable Communications**











## People You will Need



Individual with Commerce account and role assignment to complete and submit

the survey





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#### **Analysis and Documentation**

- Analysis of responses to the exercise must be conducted.
  - Revise emergency plan, as appropriate
- Must document compliance/ensure access to information at all times for at least 3 years.
- If a facility is part of a health system with integrated/unified emergency preparedness program:
  - Each separately certified facility must address individual needs of the facility AND
  - Maintain individual record of exercises conducted to demonstrate compliance



### Finishing Up

 Document lessons learned from the exercise. This must demonstrate incorporation of necessary improvements into EP training, policies, and programs.

 Conduct an after-action review process (hotwash) to identify and document lessons learned and corrective actions for improvements in an official, actionable After-Action Report.

#### What is an After Action Report?

- 1. After Action Report (AAR): retrospective analysis on critical actions previously undertaken.
- **Evaluates performance**
- Documents effectiveness and efficiency of response
- Analyzes critical procedures/policies
- Recommends improvements

#### **After-Action Reports**

- AARs should identify:
  - What was supposed to happen
  - What actually occurred
  - What went well (STRENGTH)
  - What the facility can improve upon (AREA FOR IMPROVEMENT)
  - Timeline for incorporating necessary improvements (i.e., start time/end time)

### Questions

patricia.anders@health.ny.gov

katharine.logan@health.ny.gov



